

Set Up Your Advarra Participant Payment Account: Bank Deposit or Paper Checks

We use Advarra Participant Payments, a secure online funds transfer system, to process your payments. As you participate in the study, we pay money into your account. Our banking partner, Hyperwallet, is responsible for all aspects related to banking.



You must set up your account to receive payment.
To do so, follow the instructions in this document.

You decide how to access the funds in your account. You can choose direct deposit into a bank account or a paper check by mail. You also decide whether you want to receive payments automatically or keep money in the Hyperwallet account until you request it.

Activate your account

1. Check your email for a message with the subject: "Welcome [*your name*] to Advarra Research."
2. Click the link in the email.
3. Follow the instructions that appear. **NOTE:** For Account Type, choose Individual.

Can't find the email?

Check your junk mail folder.

Still can't find it?

Go to <https://advarra.hyperwallet.com/>, click Resend Activation Email, and enter your email address.



Sign In

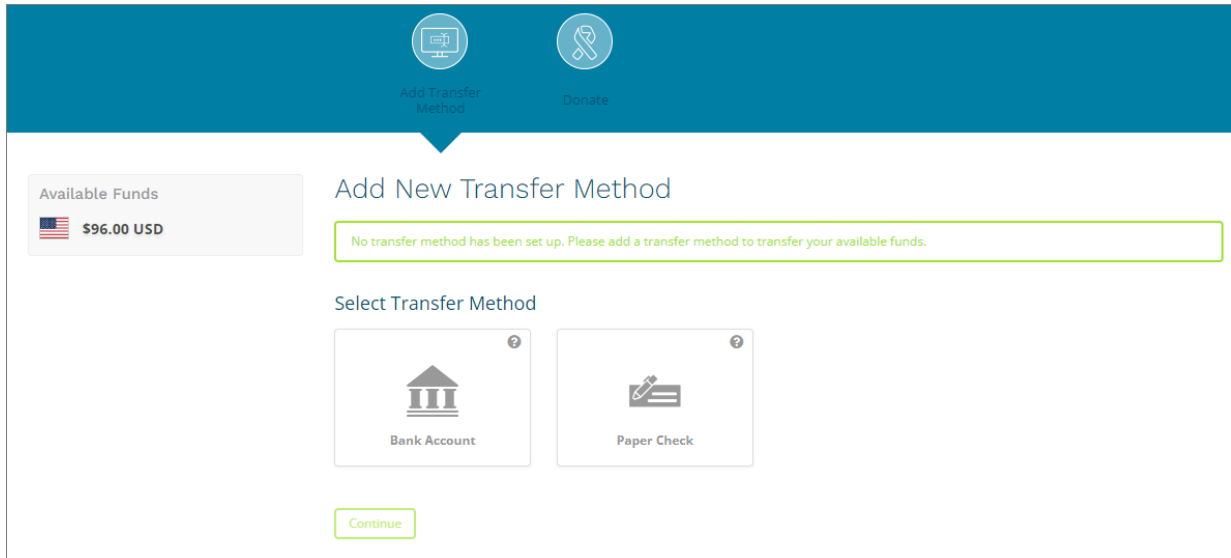
[Forgot Your Password?](#)

- or -

Activate Account

[Resend Activation Email](#)

After you activate your account, you will see the Hyperwallet Home page.



Set up bank account or choose paper check

Because you haven't yet set up a transfer method, you are prompted to do so.

1. Choose a payment method:



Bank Account

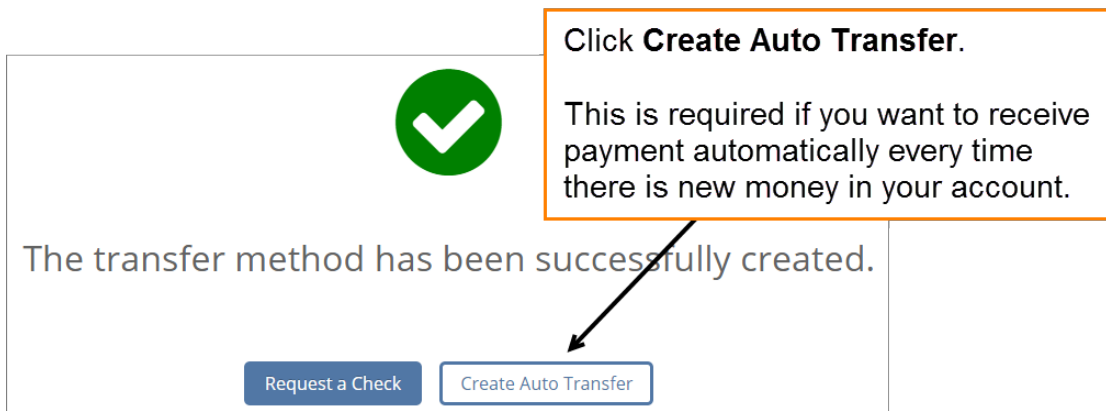
- Click **Continue**.
- Enter your bank information and click **Continue**.
- Confirm the information.



Paper Check

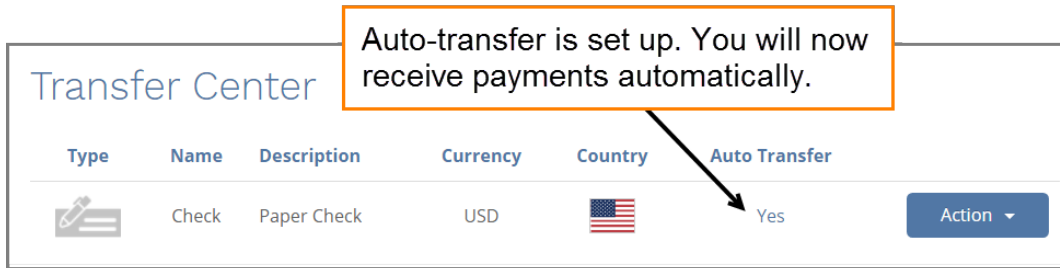
- Click **Continue**.
- For **Remember As**, create a name such as "Check". Click **Continue**.
- Click **Confirm**.

2. When your payment information is saved, you will see a green circle with a checkmark.
3. There's one more step before your payment is fully set up. Click **Create Auto Transfer**.



4. Click **Confirm**.

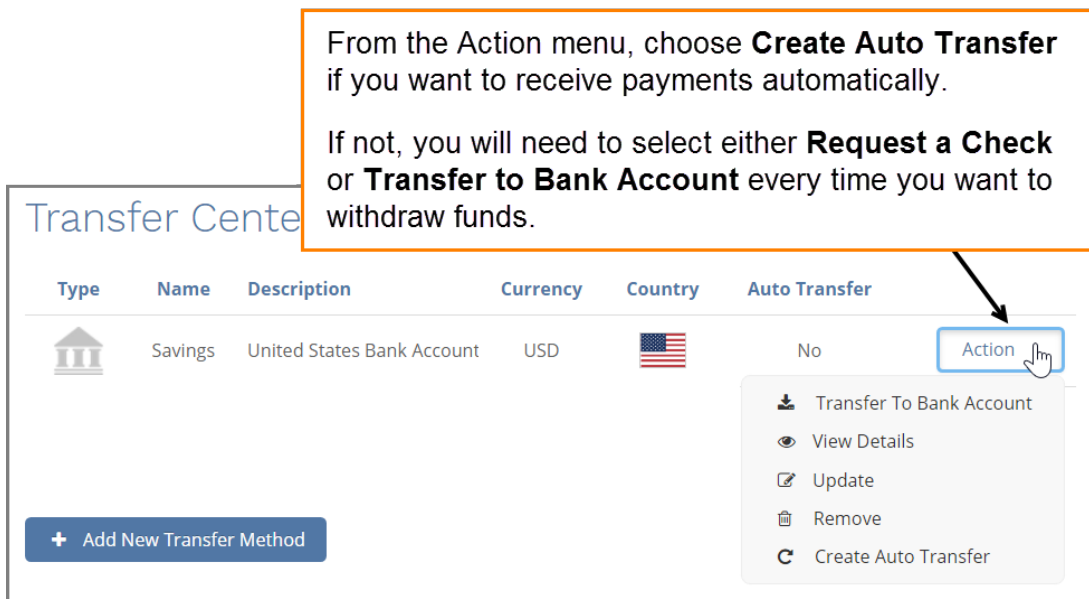
You're all set when you can see your payment method listed in the Transfer Center with Auto Transfer set to **Yes**.



Troubleshooting

Didn't receive your check or bank deposit?

1. From the Home page, click **Transfer**.
2. The **Transfer Center** will open. Make sure that:
 - Your payment method is listed.
 - **Auto Transfer** is set to **Yes**.



Still have questions?

For more information about your Hyperwallet account, visit the **Support** link on the <https://advarra.hyperwallet.com/> home page, or call Hyperwallet Account-holder Services at **1-855-316-5166**.